

**From:** bruce  
**To:** Microsoft ATR  
**Date:** 1/19/02 8:52pm  
**Subject:** Microsoft Settlement

Microsoft is good at playing the game. Even with severe penalties I question whether they will change. Their business practices and attitude are arrogant.

Is it too late for you to do anything to solve the problem? Maybe. You blinked and now they feel stronger. Last hope, I think, is to be tenacious in getting a settlement that punishes them to the point that it actually hurts.

Blink again and you've lost for good. The next fight will be worse than this one. Make the most of this chance.